

Zhermack S.p.A

VIA BOVAZECCHINO, 100
45021 Badia Polesine (RO)
P.IVA 00594630295



Privacy Policy concerning the processing of personal data pursuant to articles 13-14 of (EU) Regulation 2016/679

Data subject: Web site surfers.

Zhermack S.p.A in its capacity of Data Controller with regard to the processing of your personal data pursuant to (EU) Reg. 2016/679 (hereinafter the 'GDPR'), hereby informs you that the said regulation protects data subjects with regard to the processing of their personal data and that the said processing will take place in a fair, lawful, transparent manner which protects your privacy and your rights.

Your personal data will be processed in accordance with the terms of the above legal provisions and the confidentiality obligations contained therein.

Purposes and legal base of the processing: your data will be processed for the following purposes necessary to comply with contractual or pre-contractual obligations:

- Allow users to register and/or access any account or service they wish to use;
- Technical and functional management of the service;
- To manage and comply with questions submitted via contact forms.

Further to your consent, your personal data may be used for the following purposes:

- Sending newsletters about commercial and promotional information, direct sales and market research on products and services. Sending informations about Zhermack and the Dentsply Sirona Group's events both by paper mail and by phone (even without operator) e-mail, sms, mms, whatsapp. App, etc.;
- To perform statistical analysis, using fully automated tools, of browsing data and purchasing choices (profiling), with the aim of improving marketing campaigns and other marketing activities of the Dentsply Sirona Group in order to display tailored advertising campaigns.

Your contribution of data is optional with regard to the abovementioned purpose, and any refusal of consent will not affect the continuation of the relationship or the congruency of the processing.

Processing procedures. Your personal data may be processed by the following ways:

- Automated decision-making;
- using electronic calculators running softwares managed by third parties;
- computer processing.

All data are processed in compliance with the procedures specified in articles 6 and 32 of the GDPR and with the adoption of the appropriate security measures required.

Your data will only be processed by persons specifically authorised by the Data Controller, and specifically by the following categories of authorized persons:

- Marketing office;
- Programmers and Analysts.

Disclosure. Your data may be disclosed to external entities for the correct management of the relationship and specifically for the following categories of Recipients, including all the duly designated Data Processors:

- Brainlead;
- web service provider for the management and maintenance of the platform.

Distribution: Your personal data will not be distributed in any way.

Your personal data may also be transferred, only for the aforesaid purposes, to the following countries:

- EU countries.

Data Storage Period. In accordance with the principles of lawfulness, limitation of purpose and minimisation of data, pursuant to art. 5 of the GDPR, the data storage period for your personal data is:

- The data will be processed until the data subject's consent is revoked (opt-out) in order to allow the data subject to express his or her wish not to be contacted again in the future. You may revoke your consent at any time by following the link in the footer of any newsletter or by contacting the Dentsply Sirona Group at privacy@zhermack.com;
- established in a period of time not exceeding the fulfillment of legal obligations and for the protection in litigation;
- Within the time needed to reply to the user's requests.

Data Controller: the Data Controller, as defined by the Law, is Zhermack S.p.A (VIA BOVAZECCHINO, 100 , 45021 Badia Polesine (RO), VAT no. 00594630295).

The Data Protection Officer (DPO) designated by the Data Controller pursuant to art. 37 of the GDPR is:

- DPO Service GmbH/Philipp Karius, Thomas Langenbach (DPO Service GmbH, Bethmannstraße 50-54, 60311 Frankfurt am Main , contactable as follows: e-mail datenschutz@dposervice.de, telephone +49 69 299 08 901).

You are entitled, by application to the Data Processor, to obtain the erasure (right to be forgotten), restriction, updating, rectification and portability of your personal data, to object to their processing, and in general to exercise all your rights under articles 15, 16, 17, 18, 19, 20, 21 and 22 of the GDPR.

You may also examine whenever you like the updated version of the present report by connecting to the following web site <https://www.privacylab.it/informativa.php?21576470186&lang=en>.

Regulation (EU) 2016/679: Articles 15, 16, 17, 18, 19, 20, 21, 22 - Rights of the Data Subject

1. The data subject has the right to obtain confirmation as to whether or not personal data concerning him or her exist, regardless of their being already recorded, and disclosure of such data in intelligible form, and the right to lodge a complaint with the supervisory authority.

2. The data subject has the right to be informed of:

- a. the source of the personal data;
- b. the purposes and methods of processing;
- c. the logic applied if the data are processed by electronic devices;
- d. the identification data concerning the Data Controller, the Data Processors and the representative designated as per article 5, comma 2;
- e. the entities or categories of entity to whom or which the personal data may be disclosed and who or which may get to know said data as designated representative in the State's territory, as data processors or as persons in charge of the processing.

3. The data subject is entitled to obtain:

- a. the updating, rectification or, where interested therein, integration of the data;
- b. the erasure, anonymisation or blocking of data that have been unlawfully processed, including data whose retention is not necessary for the purposes for which they were collected or subsequently processed;
- c. certification to the effect that the operations as per letters a) and b) have been notified, as also related to their contents, to the entities to whom or which the data were disclosed or disseminated, unless this requirement proves impossible or involves a manifestly disproportionate effort compared to the right that is to be protected;
- d. the portability of the data.

4. The data subject has the right to object, in whole or in part:

- a. on legitimate grounds, to the processing of personal data concerning him/her, even though they are relevant to the purpose of the collection;
- b. to the processing of personal data concerning him/her, where it is carried out for the purpose of sending advertising materials or direct selling or else for the performance of market or commercial communication surveys.

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Data subject consent form

Data : Place :

Name, Surname:

Do you consent to the processing of your personal data for the optional purposes set out below?

YES **NO** Sending newsletters about commercial and promotional information, direct sales and market research on products and services. Sending informations about Zhermack and the Dentsply Sirona Group's events both by paper mail and by phone (even without operator) e-mail, sms, mms, whatsapp. App, etc.

YES **NO** To perform statistical analysis, using fully automated tools, of browsing data and purchasing choices (profiling), with the aim of improving marketing campaigns and other marketing activities of the Dentsply Sirona Group in order to display tailored advertising campaigns.

Data subject:
